

Alameda County Care Alliance Advanced Illness Care Program™

November 3, 2017

Pastor Horacio Jones, Family Bible Fellowship

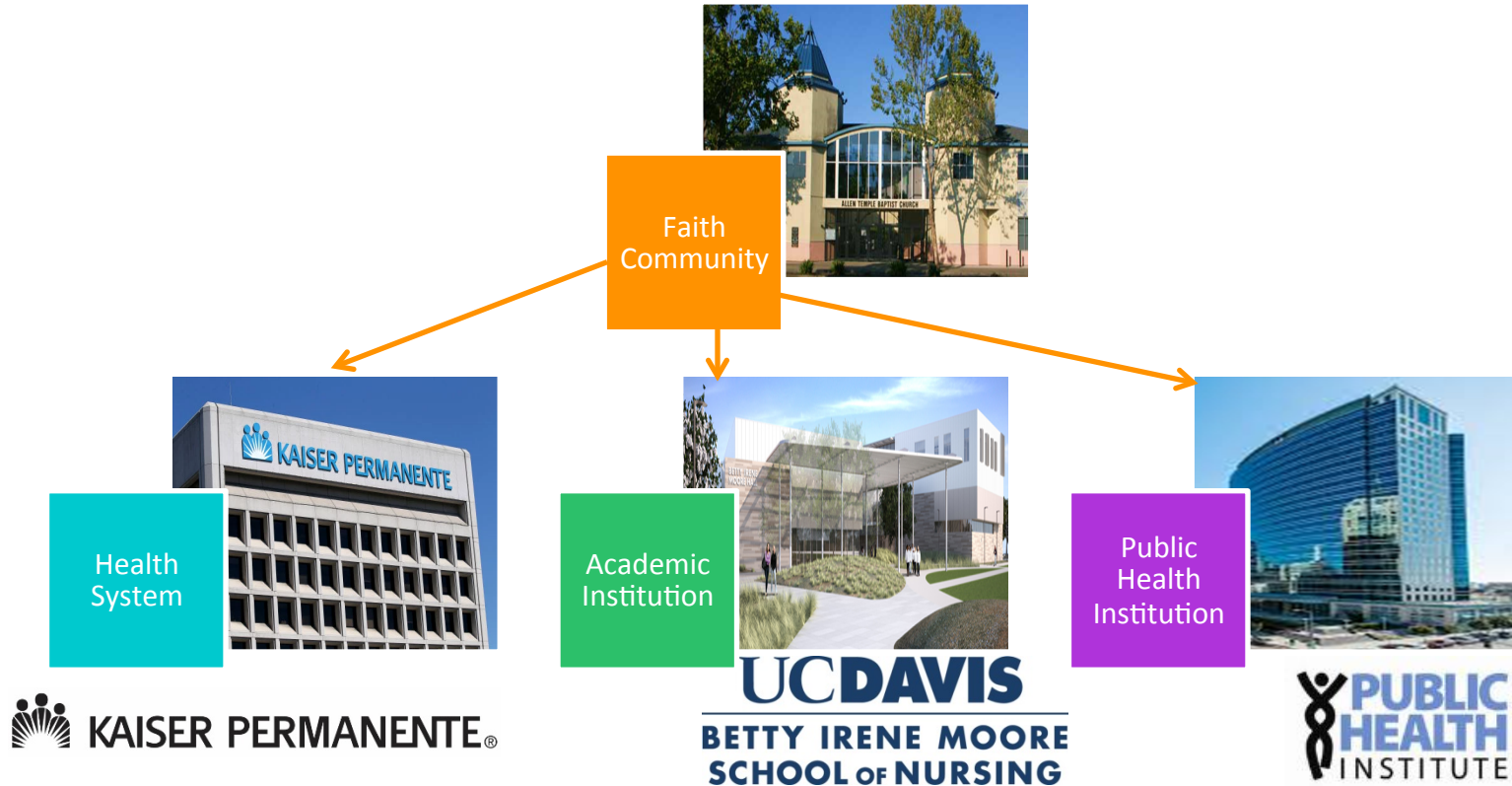
Alameda County Care Alliance



A **faith-based** community advanced illness care navigation program that helps **persons needing advanced illness care** and their **caregivers**



Alameda County Care Alliance



ACCA Hub and Expansion Churches



Alameda County and Contra
Costa County

- Allen Temple Baptist Church
- Glad Tidings Church of God in Christ
- Family Bible Fellowship
- Center of Hope
- Greater St. John MBC
- Parchester First
- Church by the Side of the Road
- Bethlehem Baptist
- Word Assembly
- Covenant Center
- Miracles of Faith
- ACTS Full Gospel

ACCA Advanced Illness Care Program™



Addresses needs, provides trusted resources, and empowers participants in 5 big cornerstones



Spiritual Needs

Prayer, support group, and church ministry recommendations



Health and Physical Needs

Empowerment, medication lists, provider communication, referrals



Planning for Advance Care

Understanding preferences for advanced illness care management



Social Needs

Transportation, meals, housing, socialization



Caregiving Needs

Respite care, support groups

Series of 10 meetings between the Care Navigator and PNC or Caregiver over 6 months

Care Navigators



Care Navigators

- Active faith community members
- Lay workers trained in community outreach and advanced illness care
- Build trusting relationships
- Recruit and enroll PNCs and Caregivers
- Determine participant needs
- Empower, encourage, advocate
- Recommend trusted resources
- Document program activities



Care Navigator Training

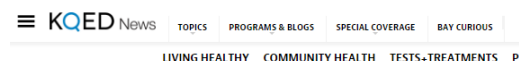


- **Curriculum Modules:** Building Trusting Relationships, HIPAA Privacy and Confidentiality, Advanced Illnesses, End of Life Care, Palliative and Hospice Care, Advance Care Planning, Advance Directives, Caregiver Support, ACCA Program Roles and Responsibilities, Elder Abuse, Spiritual Journey, Conflict Resolution, Active Listening, Motivational Interviewing Techniques, Emotional Support, Self-Care, and Community Participatory Training.
- **Tours and discussions** with local health systems, palliative care programs, care transition programs, hospices, community organizations
- Presentations from **local community organizations**

Key Findings

Enrollment:

- **540 PNC/Caregivers; 45% not hub church members** (Year 1)
- **Over 700 more participants**, expansion to 7 new churches (Year 2)



Resources (year 1):

- Care navigators recommended over **1,000 resources** to meet participant needs
- Over **80%** have been received

Top referrals/resources provided (year 1):

- prayer (**73%**)
- food/groceries (**48%**)
- Introduction to advance care planning (**47%**)
 - **26%**: discussed wishes with agent
 - **30%**: ADs complete/in progress
 - **18%**: POLST complete/in progress

COMMUNITY HEALTH

Alameda County Churches Help Patients Navigate Social, Health Services



By Laura Kilvans
SEPTEMBER 8, 2016



<https://ww2.kqed.org/stateofhealth/2016/09/06/alameda-county-churches-help-patients-navigate-social-health->